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Pop-up Clinic Data Collection Process Analysis

**Claude Alexander, Gabrielle Bruner, Zachary Payne, Jonathan Turner, Lt Col Gerry Gonzalez,
Lt Col Jesse Pietz and Dr. Nathan Wozny (Advisors)**

United States Air Force Academy

Corresponding Author's Email: C17Gabrielle.Bruner@usafa.edu

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Abstract: Healing Warriors Program (HWP) is a non-profit organization providing non-narcotic treatment options for veterans suffering from Post-Traumatic Stress Disorder, pain, and traumatic brain injuries. The goal of this project is to develop a data collection tool for pop-up clinics to inform resource management decisions and attain grant approval to expand services to veterans. Part of this process gives HWP the capability to send a survey three weeks after treatment to assess improvements to patient quality of life. Clients are then advised to attend future pop up clinics or an existing permanent clinic for continued treatment if they indicate a positive response to treatments. Increases in clients electing to receive treatment at a permanent clinic and repeat visits at the pop-up clinics serve as metrics for justification for the continued existence of given pop-up clinics or potential establishment of a permanent clinic in needed areas.

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